

STRATEGIC PLAN 2018-2021

VISION:

Enhancing quality of life by overcoming barriers and maximizing potential.

Fostering Holistic Wellness

Community Responsiveness

Collaborate with key stakeholders to share the responsibility to respond to community needs.

Create an agile organizational structure to respond to client/community needs.

Ensure programs and services correspond with the Social Determinants of Health (SDH).

Organizational Wellness

Ensure a workplace that is psychologically safe and healthy for employees.

Foster staff development and opportunities for growth.

Create an organizational succession plan.

Greater Influence

Engage people with lived experience at the governance, service and community levels.

Leverage relationships with key stakeholders to identify who is not getting services.

Develop and implement strategies to address racism, oppression and discrimination.

Re-examine the organization's Mission, Vision and Values.